

K-Jack

RV Rentals Ltd

kjackrv@shaw.ca

250 954 0795

Rental Policies & Agreement Terms and Conditions

RESERVATIONS: At time of booking we require a \$300.00 deposit to hold the booking which will become part of the rental balance. Balance of payment to be processed two weeks prior to rental start date.

PAYMENT: All payments may be made by cheque, cash, visa, mastercard, or interact e-transfer. 24 hours prior to possession a \$400 preauthorization will be taken as a damage deposit. This will be cancelled when the trailer is returned clean, contents complete, and undamaged.

CANCELLATION: If reservation is cancelled prior to 45 days of rental date there is a full refund less \$50.00 cancellation fee. 30 – 45 days prior, full refund less \$100.00. 30 days or less deposit becomes non refundable. If we can re-book those dates deposit will be refunded less \$100.00 for cancellation fee.

INSURANCE: All trailers are insured by ICBC. Damage not covered by insurance will be accountable by renter. All damage repairs must be preauthorized by K-Jack RV Rentals.

AWNINGS: Awnings are to be used with extreme care. In moderate or heavy winds, when you are absent, or during the night, awnings should be retracted for your safety. Awnings can be damaged very easily: **keep all fires well clear.** If it is raining, tilt one corner lower than the other to allow for run-off. NOTE: If the awning is deployed at the time of delivery or by the renter, then it is recognized that the renter has agreed to accept all responsibility for the awning.

SINKS: Most RV sinks and fixtures are made of plastic. Do not put hot pots or hot items in the sinks that may melt the plastic.

AIR CONDITIONING: it is important not to over use the A/C. If operating please close windows and vents. If you are absent turn the A/C off. Excess use will ice up the unit and cause it to be inoperable.

HOLDING TANKS: Holding tanks are to be regularly monitored and drained and flushed as required. Supplied chemicals must be used as directed. Failure to drain and flush these tanks will require a \$35.00 fee for K-Jack RV Rentals to do so. Deliveries to non-hookup parks will automatically be charged the holding tank fee. **HOLDING TANK VALVES MUST REMAIN CLOSED DURING USE OF THE TRAILER UNTIL NEEDED TO BE OPENED FOR DRAINING AND FLUSHING. BE SURE TO CLOSE TANK VALVES AFTER FLUSHING.**

WINDOW BLINDS: Pleated blinds and venetian blinds must be handled with extreme care by adults only. Please use two hands to extend and retract pleated blinds. Renter will be charged \$100.00 for repair and replacement of any damaged blinds.

SMOKING: Absolutely **NO** smoking of any kind in or near the trailers. This will result in a \$250.00 cleaning fee.

BATTERIES: Batteries have been checked and are fully charged at time of possession. If your batteries have been drained, (indicated by gas detector alarm sounding every 20 seconds or fridge shutting down) then call or email K-Jack RV Rentals and leave a message. We will replace batteries at the local parks for a cost of \$50.00 at the end of the business day or as soon as possible. Reservations at non-hookup sites of 3 nights or more require the rental of a generator.

CLEANING: Trailers are to be returned in the same condition as received. Wash the dishes and utensils and store. All countertops, sinks, microwave, tub, shower, toilet, fridge, oven, stove tops, and **barbeque** must be left clean and ready for use. We will supply liquid cleaner which must be used to prevent staining on counter tops. Do not use any colored cleaning supplies in the trailer. It is agreed that if the trailer is returned in poor condition an extra charge of \$100.00 will be deducted from your deposit.

CHECK IN AND CHECK OUT: Check in will occur anytime from 2 pm onward and no later than 6 pm unless previously arranged. Check out time is no later than 10 am. If leaving prior to 10 am please inform K-Jack RV Rentals.

OPTIONAL EQUIPMENT:

Barbeque & 1 propane bottle \$25 _____ Lawn chairs (2) \$10 _____ Lantern \$10 _____

Sleeping bag \$20 _____ Pillow \$5 _____ Towel Pack \$25 _____ Folding Table \$10 _____

1 lb Propane bottle \$7 _____ Campfire \$40 _____ Generator \$50 _____

A 20 lb propane bottle can be provided for the campfire and the refill cost will be charged to the renter.

Propane tanks provided on the trailer are for the **trailer use only** and are not to be tampered with or removed for any other reason such as propane campfires. Tanks are weighed and recorded prior to each rental.

Off season rentals – propane is to be replaced at renter's cost.

Renter Name _____ Phone _____

Cell number _____ Address _____

City _____ Province _____ Postal Code _____

Credit Card _____ Expiry Date _____

Driver's License _____ Vehicle License Plate _____

RV Unit _____ Start Date _____ End Date _____

Destination _____ Site # _____

I have read, understand, and agree to the rental agreement – terms and conditions.

Signature _____ **Date** _____